

55.4 Communication with Patrol Officers

OPERATIONS

STANDARD 55.4 The agency has a written directive for radio or data communications used to and from patrol officers and in circumstances requiring such communications between patrol officers.

Commentary: Discipline is an important part of officer safety. Clear and concise communications with standardized procedures must be in place to ensure the integrity of the system and officer safety.

Compliance Verification Strategies

Assessors may seek to verify agency compliance with this standard by using one or more of the strategies listed below. There may be other strategies identified by the agency which could also be acceptable.

1. A copy of the written directive is available for review.
2. Monitor radio or data communications to verify procedural compliance.
3. Interview(s) with patrol officers to verify their understanding of and compliance with the directive.
4. Interview(s) with communication/dispatch personnel to verify their understanding of and compliance with the directive.